

# **TRAVINA** by **AI-Co Products**

## **WARRANTY**

**The following limited warranty applies to the original owner of a permanent installation of Travina when installed by an AI-Co Products authorized fabricator/installer. Failure by the consumer to follow the following requirements will result in the warranty being void.**

**Upon receipt of proof of purchase AI-Co Products will, at its option repair or replace the Travina product if it fails due to any manufacturing defect (as determined by an authorized warranty service agent) during the first 10 years after initial installation.**

### **THIS LIMITED WARRANTY SHALL NOT APPLY TO THE FOLLOWING:**

- **Travina is a natural aggregate based composite and therefore is subject to slight variances including but not limited to color, shade, particle structure, surface irregularities, fissures, pits or other variances that naturally occur in stone. These variances are not covered by this warranty.**
- **Physical, chemical or other abuse which includes but not limited to vandalism, leaving substances such as harsh chemicals, fruit juices, wine, coffee, tomato sauce, soda or other acidic substances on the product without prompt cleaning, using improper cleaning agents, damage from excessive heat, scorching or uneven exposure to weather conditions, damage from chipping, scratching, cracking, impact damage, standing water or breaking due to customer abuse and or neglect.**
- **Seam performance**
- **All costs of replacement, repairs or modifications shall be the responsibility of the homeowner.**

### **REQUIRED MAINTENANCE:**

**This warranty covers Travina products that have been maintained according to the following requirements:**

- **DO use a trivet when putting a hot object directly from a heat source onto the product.**
- **DO use coasters under drinking glasses.**
- **DO use a cutting board and avoid cutting objects, especially anything acidic, directly on the surface.**
- **DO clean all spills immediately. DO NOT allow any liquid to sit for an extended period of time.**
- **DO frequently clean surfaces with mild soap and hot water followed by thoroughly rinsing and drying the surface immediately after washing.**
- **If your Travina is being used in an outdoor application you must cover the Travina in the winter and apply a coat of high quality sealer to help protect the surface from the elements.**
  
- **DO NOT use vinegar, lemon juice or other cleaners containing acids as this may etch the surface.**
- **DO NOT use abrasive cleaners such as dry or soft cleansers.**
- **DO NOT use cleaners not recommended for use on natural stone.**

**Remember, Travina like stone, is made of natural minerals that may react adversely to cleaning chemicals and acids not intended for stone use care. Travina, just like natural stone consists mainly of calcium carbonate aggregate and is extremely sensitive to acid. This is the reason why fruit juices, wine and harsh chemicals must be removed from the surface of the stone immediately.**